



## Why Choose CORIX

CORIX Utilities works closely with our clients and leading-edge technology vendors to create the right solution, every time. By understanding your concerns and objectives from the start, CORIX Utilities can develop and deliver innovative metering and measurement solutions that meet your exact technical, operational and financial needs. We're also an excellent choice because:

### We are experienced

CORIX Utilities has completed over ten million gas, water and electric AMR/AMI implementations and meter changes, and has deployed all types of meter models and smart meter technologies. We are also an expert in all aspects of the utility revenue cycle and experienced in assisting our clients to design, implement and manage business process change throughout the integration process.

### We offer a complete solution, guaranteed

Much more than a technology provider, CORIX Utilities can partner with you to clearly define your advanced metering or measurement need, recommend the best solution, plan implementation, execute, and then provide post-project support.

### We care about your customers

CORIX Utilities places a high priority on minimizing inconvenience to your customers. We can even help you communicate the benefits of a coming change, for reduced callbacks and increased acceptance.

### We emphasize ROI

CORIX Utilities metering and measurement solutions are specifically designed to help you save time, cut costs, and improve customer service - today and tomorrow.

## Why Transition to Smart Meters?

CORIX Utilities specializes in helping utilities access the benefits of smart meter technology, either through retrofit services or new installations.

Contact us today to find out how partnering with CORIX can help your organization realize the following benefits:

- Reduce operating costs
- Manage and reduce peak consumption loads
- Tap into off-grid energy sources
- Plan for future capital expenditures
- Detect water leaks and energy diversions
- Promote customer acceptance of new technology
- Empower customer engagement
- Enable consumer water and energy efficiency programs

### DELIVERING THE CORIX ADVANTAGE

CORIX is a fully integrated provider of utility infrastructure products, services and systems, including meter and measurement solutions. We are committed to delivering superior customer care through our service-driven programs and are focused on delivering flexible, innovative solutions that solve the unique challenges of our clients. Safety, longevity and ease-of-use are always emphasized, to maximize social, economic, and environmental returns. CORIX is a strong, financially stable company.

**CORIX** Utilities

Building a World of Sustainable Communities

Canada 1.866.575.3330 United States 1.877.678.3842 [www.corix.com](http://www.corix.com)



## Who We Are

CORIX Utilities provides end-to-end smart meter and measurement field services that help gas, water and electric utilities achieve their individual goals as efficiently as possible. We bring more than 70 years experience to each project, and serve a diverse range of customers across North America, including utilities, municipalities and cooperatives.



## Measurement and Metering Services

*"CORIX has been a strong partner in our efforts to deploy in an efficient manner and in partnership with our customers and other key stakeholders. Their team members consistently deliver a positive customer experience, which is especially important as we learn what it means to work inside our customers' homes and businesses with new smart grid technology."*

KENT GRANT, Managing Director of OG&E's Smart Grid Program

*"We chose CORIX as a key partner because they had a demonstrated ability to look at complex, demanding challenges, and then design and implement a highly efficient, effective solution. That ability has been critical to the success of the Edison SmartConnect™ Program."*

JAMES CHERRIE, Director of Deployment, Product Management and Operations Center, Edison SmartConnect™

**CORIX**

# Measurement and Metering Services



## Our Services

CORIX Utilities has the expertise and capacity required to take on the largest and most complex field management projects, such as AMR/AMI deployments, Home Area Network (HAN) program design and implementation, smart meter troubleshooting and on-going maintenance. Our custom-tailored approach means you get exactly what you need, whether it's end-to-end support, or just a little help along the way.



### AMR/AMI implementation planning, deployment, maintenance and support

- Field Smart Meter changes/retrofits (water, gas and electric)
- HAN program design and implementation, including marketing and customer care
  - Smart thermostats
  - In-home devices
  - Load management devices
- MBLink™ - scalable work order management
- Inventory management solutions
- Call center operations
- Smart Meter supply and installation
- Contract meter reading

### Regional measurement centers (RMCs)

Our RMCs offer the following services to protect your asset base, reduce operating costs and ensure you are in compliance with regulatory requirements:

- Meter testing and refurbishment
- Meter fleet management
- Meter calibration
- Shop retrofitting
- Meter sampling

### Field services

- Disconnects/reconnects
- Load management programs
- Customer notification
- Meter changes
- Field meter retrofits
- Pay per read solutions

### Transition planning

Solutions for transition from manual reading to automation, special field services, and staffing.

### Financing and performance alternatives

For appropriate projects, CORIX can help clients extend their budget by acting as an investment partner. Often, this allows CORIX to create solutions that help the client realize greater cost savings and energy and water efficiencies which ultimately offset the cost of the investment.

### Turnkey solutions/guaranteed results

We offer turnkey solutions for gas, water and electric utilities that include all technology, materials, facilities, vehicles, tools, uniforms, call center operations, customer notification and work order management for a successful project.

## Our Approach

CORIX Utilities has translated decades of measurement experience into a Total Quality Solution (TQS) that includes the best people, tools and methodology for successful and streamlined metering field services. Project operations methodology and leading-edge work management processes and tools deliver consistent quality, safety, value and on-schedule results.

CORIX Utilities brings the following elements to each of our deployment and service projects and partnerships:

### Safety

Our "SafetyPro™ Safety Program" promotes a proactive approach for a safe work environment. Daily, weekly and monthly safety meetings equip our employees with safe work skills that effectively minimize the risk of job related injuries.

### Professional project management

CORIX Utilities only provides experienced and professional project management. We have experience managing installation projects in both prime and subcontracting roles, and are committed to forging effective working relationships that promote the smooth implementation of, and transition to, new technologies.



### Professional staff

All CORIX Utilities installation staff are pre-screened and trained using our exclusive technical, safety and customer awareness training programs. The work of every staff member is audited to verify quality workmanship and proper installation practices.

### Quality

CORIX Utilities' quality workmanship and quality assurance programs lead to successful technology implementation and satisfied customers. Our "in-field" quality checks ensure professional installation.

### Process and tools

CORIX utilizes its own industry leading process and electronic tools to guarantee an efficient, quality, paperless, and streamlined result. Using state-of-the-art CORIX systems and equipment, we are able to capture quality and accurate field data (customer information, digital images, GPS and other essential information) and then transfer it to our clients electronically, securely and without error.

### Performance monitoring and measurement

CORIX Utilities monitors and measures individual and overall project performance to ensure our projects run smoothly, stay on schedule and that the technology installed is functioning at optimum level.

