



CORIX[®]

PROJECT PROFILE



OG&E Positive Energy® Smart Grid Program

Oklahoma Gas and Electric Company (OG&E), Oklahoma's largest electric utility, serves more than 779,000 customers across a service territory of 30,000 square miles in Oklahoma and western Arkansas. It is an American leader in the use of smart grid in-home customer applications.

THE CHALLENGE

OG&E is currently rolling out its Positive Energy® Smart Grid Program to its customers. This will enable OG&E to improve customer service quality and reliability, cut operating costs and reduce energy usage during peak periods. For maximum success, implementation of the technology must be accurate, efficient and completely secure. Excellent customer service is also key.

OG&E is also currently working towards a goal of reducing generation by more than 265 megawatts by 2014. Comprehensive deployment of smart grid applications includes the use of distribution automation and Home Area Network (HAN) devices such as Programmable Control Thermostats (PCT) coupled with dynamic time of use price plans.

THE SOLUTION

As one of North America's largest and longest-established meter and measurement solution providers, CORIX has the experience, the protocols and the capacity required to help OG&E achieve all of its implementation goals. CORIX's Work Management System (CWMS), for example, will help OG&E stay on schedule and on budget, by automatically managing, coordinating and implementing the program's massive work orders and inventories associated with CORIX's field installation of meters and HAN devices. CWMS also enhances customer service and the use of field personnel, through efficient appointment scheduling, work order dispatch and route assignment. Data collection, storage and manipulation are made equally easy, through secure, user-friendly technologies designed to provide an accurate, up-to-the-minute picture of the project's evolution.

THE VERDICT

"CORIX has been a strong partner in our efforts to deploy in an efficient manner and in partnership with our customers and other key stakeholders," said Ken Grant, Managing Director of OG&E's Smart Grid Program. "Their team members consistently deliver a positive customer experience, which is especially important as we learn what it means to work inside our customers' homes and businesses with new smart grid technology."

DELIVERING THE CORIX ADVANTAGE

CORIX is a fully integrated provider of utility infrastructure products, services and systems, including meter, network mitigation, logistics, and measurement solutions. We are committed to delivering superior customer care through our service-driven programs and are focused on delivering flexible, innovative solutions that meet the unique needs of our clients. Safety, longevity and ease-of-use are always emphasized, to maximize social, economic, and environmental returns.



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