

FAIRMONT HOT SPRINGS UTILITIES LTD.  
 FHS SEWER SERVICES LTD.  
 c/o Corix Customer Care  
 PO Box 20217  
 Kelowna, BC V1Y 9H2  
 Phone: 1-866-457-7273  
 Fax: 250-707-0349  
 Email: customercare@corix.com



## APPLICATION FOR SERVICE

Account Number (Office Use Only):			
<b>Customer Information</b>			
Applicant Name:		Date of Birth:	
On behalf of (builder/developer):			
Mailing Address:		City:	
Province:	Postal Code:	Email:	
Business Phone:	Cell Phone:	Emergency Contact:	
<b>Service Location Address (Location where we will be providing service)</b>			
Service Address:		Possession Date:	
<b>If Premises is Rented or Leased</b>			
Owner Name:		Phone:	
Owner Mailing Address:		City:	
Province:	Postal Code:	Other Telephone:	
<b>Type of Premises to be Serviced</b>			
Residential Single Family (house, townhouse, etc.)		Account Transfers	
Retail Store / Restaurant (provide details)		Other (provide details)	
<b>Utility Services Required (Office Use Only)</b>			
Water:		Sanitary Sewer:	
Billing Start Date (Office Use Only):		Billing Start Date (Office Use Only):	
<b>Termination (Office Use Only)</b>			
Reason for termination:	New Application Received	Seasonal Disconnect	Non-Payment of Utilities
Date to Terminate On:	Termination Requested		
<b>Agreement</b>			
<p>I/WE AFFIRM THAT THE INFORMATION CONTAINED IN THIS APPLICATION IS CORRECT. FAIRMONT HOT SPRINGS UTILITIES LTD. (THE "UTILITY") RESERVE THE RIGHT TO REQUEST ADDITIONAL INFORMATION TO CONFIRM THE LEVEL OF SERVICE REQUIRED. I/WE UNDERSTAND THAT THE TERMS OF SERVICE REQUIRE PAYMENT IN FULL OF ALL ACCOUNTS WITHIN 21 DAYS (UNLESS OTHERWISE STATED IN WRITING) OF INVOICE DATE AND I/WE UNDERSTAND THAT INTEREST ON OVERDUE ACCOUNTS SHALL BE AT THE RATE STIPULATED IN THE UTILITY'S TARIFF OR IF NO RATE IS STIPULATED AT A RATE EQUAL TO THE LESSOR OF 1.5% PER MONTH (19.6% COMPOUNDED ANNUALLY) AND THE MAXIMUM LEGAL INTEREST RATE ALLOWABLE. THE APPLICANT(S) CONSENT(S) TO THE UTILITY AND CORIX (1) USING THE APPLICANT'S PERSONAL INFORMATION (INCLUDING FINANCIALLY RELATED INFORMATION) WHEN IT IS NECESSARY IN ORDER TO SERVE THE APPLICANT AS A CUSTOMER, TO MEET LEGAL AND REGULATORY REQUIREMENTS, AND FOR INTERNAL AUDIT, STATISTICAL AND RECORD-KEEPING PURPOSES; AND (2) OBTAINING ANY REPORTS, INCLUDING ANY CREDIT, BACKGROUND AND OTHER PERSONAL INFORMATION ABOUT APPLICANT THAT THE UTILITY AND CORIX DEEMS NECESSARY FROM ANY THIRD PARTIES INCLUDING CREDIT BUREAUS AND REPORTING AGENCIES OR OTHER CREDIT GRANTORS, AND CONSENTS TO THE DISCLOSURE AND EXCHANGE OF SUCH INFORMATION BY AND AMONG UTILITY AND CORIX AND SUCH THIRD PARTIES (INCLUDING CREDIT AGENCIES AND BUREAUS AND OTHER CREDIT GRANTORS) FOR THE PURPOSES OF EVALUATING THE APPLICANT'S ELIGIBILITY FOR SERVICES THAT ARE REQUESTED BY APPLICANT.</p> <p>THE UNDERSIGNED, BY APPLYING FOR SERVICE AND SIGNING THIS APPLICATION, ACKNOWLEDGES AN OBLIGATION TO PAY FOR SERVICES PROVIDED BY THE UTILITY AND CORIX IN ACCORDANCE WITH THIS APPLICATION AND ALL APPLICABLE TERMS AND CONDITIONS AND RATES AND CHARGES AND TO BE BOUND BY AND COMPLY WITH ALL APPLICABLE TERMS AND CONDITIONS AND RATES AND CHARGES AS AMENDED OR REPEALED FROM TIME TO TIME.</p>			
Date:	Name:	Signature:	

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## WATER SERVICE CONNECTION FEES AND REQUIREMENTS

Scope															
The terms and conditions as set out in the current Rates and Rules for Water Service at Fairmont Hot Springs, British Columbia by Fairmont Hot Springs Utilities Ltd. as approved by the Comptroller, Water Utility Act, shall apply to all customers supplied with service by above named Utility.															
Customer Water Service Connection Requirements															
<p><b>Service Pipes:</b> The customer shall be responsible at its cost to install water service piping on its property, and from the Water Utility's curb stop to the premises. The service piping and connection materials installed by the customer shall be rated by the manufacturer to sustain a minimum working pressure of 160 psi (1,100 kilo pascals) and all work shall meet requirements of the BC Building Code and BC Plumbing Code. No service pipe or fittings shall be covered until they have been inspected and approved by the Water Utility.</p> <p><b>Shut-off Valve/Stop Cock:</b> At the point of entry of the water service connection inside the customer's building, the customer is required to provide and install at its cost a shut-off valve (stop cock) to be located at a point prior to the pressure reducing/regulating valve and water meter.</p> <p><b>Water Meter:</b> The customer is required to purchase and install at its cost a new Sensus IPERL 3/4" (or larger if required by the Water Utility) (cubic meter) Water Meter complete with a Remote Readout. The water meter must be installed horizontally, just after the Pressure Reducing Valve. All water supplied by the Water Utility to the customer must pass through the meter prior to its use by the customer. The remote readout is to be located on an outside wall of the customer's building which is readily accessible for readings by the Water Utility. The water meter complete with remote readout must be purchased from the Water Utility. Upon installation of the water meter system by the customer, the plumbing and installation of the meter will be inspected and if approved, sealed by the Water Utility. Upon sealing of the water meter system by the Water Utility, the meter and remote readout becomes the property of the Water Utility and shall not be tampered with or bypassed by the customer. The customer shall permit the Water Utility access into the customer's premises from time-to-time, to read, inspect, repair or replace the water meter assembly as may be required by the Water Utility.</p> <p><b>Pressure Reducing/Regulating Valve:</b> The Water Utility maintains and operates mainline pressure reducing systems to provide its customers with acceptable water pressures. Although these mainline pressure reducing stations are well maintained, they are mechanical and thus subject to possible and unavoidable malfunction. Therefore, the customer is required to provide and install at its cost a pressure reducing/regulating valve on the water service inside the building, just after the shut-off valve and just before the water meter assembly. Fairmont Hot Springs Utilities Ltd. is not liable for any damages arising from excessive water pressures.</p> <p><b>Check Valve/Backflow Preventer:</b> The customer is required to provide and install at its cost a check valve/backflow preventer just past the water meter assembly.</p>															
Curb Stop															
No person who is not an authorized agent or employee of the Water Utility shall turn on or off the Utility's curb stop to start or stop water supply. Unauthorized operation of a curb stop is subject to penalties in accordance with the Utility's tariff.															
Application Fees															
Application charges shall be paid as follows. All fees are based on 3/4" residential service. Contact Corix Customer Care to determine costs for larger service connections and commercial connections.															
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: right; padding-right: 10px;">Administration Fee</td> <td style="text-align: right; padding-right: 10px;">\$ 50.00</td> <td><i>Administration and account setup.</i></td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">Water Meter with Remote Reader</td> <td style="text-align: right; padding-right: 10px;">\$ 376.20</td> <td><i>To supply meter and remote reader.</i></td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">Water Service Connection Inspection Fee</td> <td style="text-align: right; padding-right: 10px;">\$ 100.00</td> <td><i>To review connection to the Utility's curb stop.</i></td> </tr> <tr> <td style="text-align: right; padding-right: 10px;">Meter Inspection / Water Turn-On Fee</td> <td style="text-align: right; padding-right: 10px;">\$ 100.00</td> <td><i>To inspect the meter and remote reader and turn on water service.</i></td> </tr> <tr> <td style="text-align: right; padding-right: 10px;"><b>TOTAL FEES AND SUPPLIES</b></td> <td style="text-align: right; padding-right: 10px;"><b>\$ 626.20</b></td> <td></td> </tr> </table>	Administration Fee	\$ 50.00	<i>Administration and account setup.</i>	Water Meter with Remote Reader	\$ 376.20	<i>To supply meter and remote reader.</i>	Water Service Connection Inspection Fee	\$ 100.00	<i>To review connection to the Utility's curb stop.</i>	Meter Inspection / Water Turn-On Fee	\$ 100.00	<i>To inspect the meter and remote reader and turn on water service.</i>	<b>TOTAL FEES AND SUPPLIES</b>	<b>\$ 626.20</b>	
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Upon payment of fees outlined above and supply of water meter from Utility, the Customer shall be classified as 'in-service' and shall be invoiced for service accordingly.															
Submit completed form with payment to Corix Utilities Customer Care. If you have questions about the application process please contact Corix at 1-866-457-7273. After you have completed this application process (including submitting forms and paying fees) you are required to contact Corix's East Kootenay office at 250-341-6158 to:															
<ol style="list-style-type: none"> <li>1. Schedule inspection of connection to the curb stop / stub-out. Minimum 2 day notice is required for inspection.</li> <li>2. Schedule inspection of water meter. Following approval of meter installation water will be turned on to the residence. Minimum 2 day notice is required for inspection.</li> </ol>															

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## WASTEWATER (SEWER) SERVICE CONNECTION FEES AND REQUIREMENTS

Scope						
The terms and conditions as set out in the current Rates and Rules for Wastewater Service at Fairmont Hot Springs, British Columbia by FHS Sewer Services Ltd. shall apply to all customers supplied with service by the above named Utility.						
Customer Wastewater (Sewer) Service Connection Requirements						
<p><b>Service Pipes:</b> The customer shall be responsible at its cost to install wastewater service piping on its property, and from the Wastewater Utility's main to the premises. The service piping and connection materials installed by the customer shall be rated by the manufacturer for wastewater service and all work shall meet requirements of the BC Building Code and BC Plumbing Code. No service pipe or fittings shall be covered until they have been inspected and approved by the Water Utility.</p> <p><b>Backflow Preventer:</b> The customer is required to provide and install at its cost a backflow preventer prior to or immediately at the entry to the house. The customer shall maintain the backflow preventer in proper working condition at all times. FHS Sewer Services is not liable for any damages resulting from the backflow of wastewater or other effluent into a customer's premises.</p> <p><b>Sump Pumps:</b> No person shall connect a roof downspout, sump pump, exterior foundation drain, areaway drain, or other source of surface run-off or groundwater to a building sewer or building drain which in turn is connected directly or indirectly to the wastewater (sewer) system.</p>						
Application Fees						
All new service connections shall be equipped as outlined above. Application charges shall be paid as follows. All fees are based on residential service. Contact Corix Customer Care to determine costs for larger service connections:						
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: right; padding-right: 10px;">Sewer Service Connection Fee</td> <td style="text-align: right; padding-right: 10px;">\$ 157.70</td> <td><i>(\$150.00 = \$7.50 GST) Administration and account setup.</i></td> </tr> <tr> <td style="text-align: right; padding-right: 10px;"><b>TOTAL FEES AND SUPPLIES</b></td> <td style="text-align: right; padding-right: 10px;"><b>\$ 157.50</b></td> <td></td> </tr> </table>	Sewer Service Connection Fee	\$ 157.70	<i>(\$150.00 = \$7.50 GST) Administration and account setup.</i>	<b>TOTAL FEES AND SUPPLIES</b>	<b>\$ 157.50</b>	
Sewer Service Connection Fee	\$ 157.70	<i>(\$150.00 = \$7.50 GST) Administration and account setup.</i>				
<b>TOTAL FEES AND SUPPLIES</b>	<b>\$ 157.50</b>					
Upon payment of fees outlined above and supply of water meter from Utility, the Customer shall be classified as 'in-service' and shall be invoiced for service accordingly. Submit completed form with payment to Corix Utilities Customer Care. If you have questions about the application process please contact Corix at 1-866-457-7273.						
After you have completed this application process (including submitting forms and paying fees) you are required to contact Corix's East Kootenay office at 250-341-6158 to:						
<ol style="list-style-type: none"> <li>1. Schedule inspection of connection to the sewer main / stub-out. Minimum 2 day notice is required for inspection and it must be completed at the same time as water service connection inspection.</li> </ol>						