

T. 1.877.577.2112 www.corix.com

January 10, 2024

Dear Heritage Pointe Customer,

This letter is to inform you of the upcoming rate changes for your domestic and bulk water utility services.

In accordance with the Alberta Utilities Commission's Decision 28507-D01-2023, 2024 approved rates will be implemented January 1, 2024, based on individual meter size. Please reference the chart below for applicable rates.

Residential	Current 2023 Rate	New 2024 Rate
Basic Monthly Charge		
15mm (5/8")	\$52.89	\$54.87
20mm (3/4")	\$100.48	\$104.25
25mm (1")	\$126.92	\$131.69
40mm (1 ½")	\$222.12	\$230.46
50mm (2")	\$317.31	\$329.22
75mm (3")	\$624.05	\$647.47
100mm (4")	\$914.92	\$949.26
Metered Rate per cubic meter	\$1.86	\$1.93
Commercial	Current 2023	New 2024 Rate
Basic Monthly Charge		
15mm (5/8")	\$52.89	\$54.87
20mm (3/4")	\$100.48	\$104.25
25mm (1")	\$126.92	\$131.69
40mm (1 ½")	\$222.12	\$230.46
50mm (2")	\$317.31	\$329.22
75mm (3")	\$624.05	\$647.47
100mm (4")	\$914.92	\$949.26
Metered Rate per cubic meter	\$1.86	\$1.93
Bulk Water Service (Fill Station)	Current 2023	New 2024 Rate
Fill Station Charge per cubic meter	\$4.50	\$5.00

The Alberta Utilities Commission also approved a rate decrease effective January 1, 2023, reflected in the chart above. This will result in a refund being issued for domestic water customers. Please note, Corix Utilities is required to seek the Alberta Utilities Commission's approval of our refund plan before any refunds can be issued to you. Upon approval by the AUC, Corix will issue refunds according to the timelines specified in the plan.

Corix Utilities is committed to delivering safe and reliable utilities to the Heritage Pointe community. If you have questions about this notice, please contact Corix Customer Care at customercare@corix.com or **1-877-577-2112**, Monday to Friday, 9 AM to 5 PM.

Sincerely,

Corix Customer Care