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**From:** Jonathan Bitonti [REDACTED]  
**Sent:** Sunday, March 12, 2023 3:03 PM  
**To:** Chris.McMillan [REDACTED]  
**Cc:** Regulatory Affairs Canada  
**Subject:** Re: ORDER 2662 CORIX – Panorama Water Utility Proposed 2023 to 2026 Revenue Requirement & Rate Application

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Chris,

I'm new to this and let Sandy and Cal take the lead from the community. But was wondering if its possible to add the request below?

Can we request a report of how much water is treated vs metered?

Two Corix employees stated they had 3L/second of lost water on a single leak on panorama drive. They told me they treated 24L/second. This leak was on the homeowners side and they weren't even aware till the owner had the main shut off. If that's the case they may be able to find other leaks within the community to assist with cost saving.

Thank you,

**Jonathan Bitonti**  
[REDACTED]  
[REDACTED]

On Mar 11, 2023, at 12:25 AM, Sandy Murphy [REDACTED] wrote:

Chris,

Please find attached my submission wrt the captioned order.

Best Regards,

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Sandy Murphy  
[REDACTED]

<2023 03 10 Corix Order 2622 - Sandy Murphy.pdf>