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MAR 2023



SUPPLIER PORTAL OVERVIEW

Corix Supplier Portal (**Oracle – Fusion**) collaborates with our suppliers, providing complete visibility over the purchase-to-pay activities.

Corix will manage its suppliers in the Oracle Cloud for services and direct and indirect products purchased via this method.

- Direct procurement, also known as inventory, is defined as materials that, when converted, make a finished saleable product, and have system-maintained stock.
- Indirect procurement, also known as non-stocked, is defined as goods or services purchased to support the business operation which does not have system-maintained stock and are not converted into finished products or resold.

Corix will manage these procurement activities in the Supplier Portal (the "Portal"), including *Purchase Orders*, *Change Orders*, receipts, payments, and returns. Future sourcing activities may include contracts, requests for information, solicitations, and negotiations.

Ensuring that the information given to us by the supplier is correct and up to date will ensure that prompt payments will be made and without error.



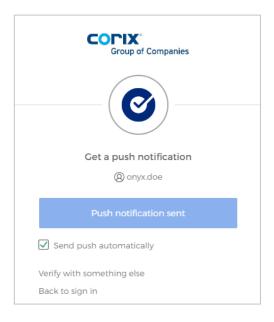
SUPPLIER PORTAL: LOGIN

LOGIN TO OKTA PORTAL TO ACCESS FUSION

- After setting up your organizations Okta profile, open a browser and enter the following URL: corixgroup.okta.com
- Enter your firstname.lastname in the Username field and then your Password and click Sign In



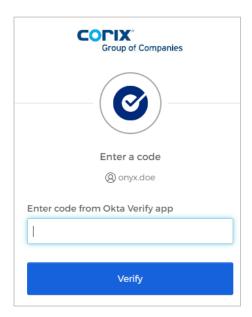
 You will see this screen if you select Push Notification, or



You might then be prompted with the following
if Okta needs to verify that you are you, In
either case, Okta Verify needs to be installed
on your mobile device so that you can receive
Push Notifications or be able to provide a Code

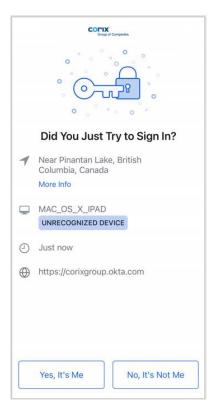


 You will see this screen if you select Enter a Code

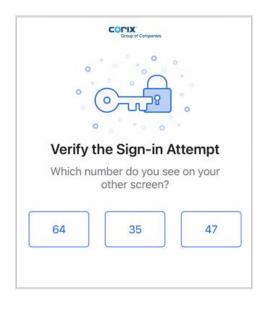




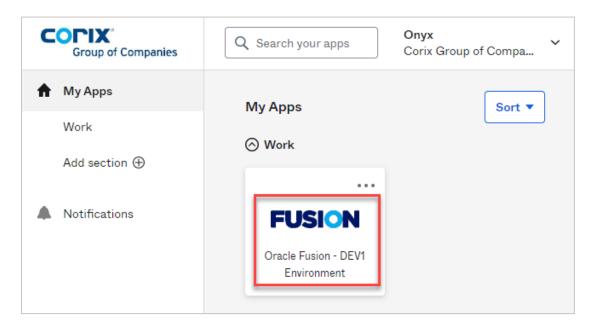
 This is what the push notification will look like on your device. Taps Yes It's Me.



Sometimes a second authentication is required.
 Tap applicable number on mobile device to be granted access.



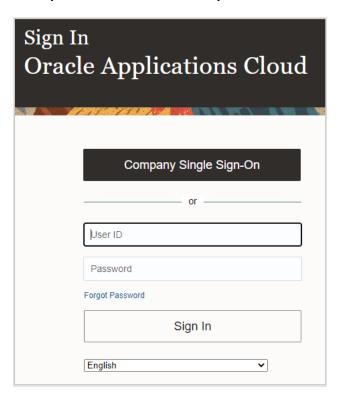
You will now be taken to the Okta Dashboard where you will be able to access the Fusion application.





LOGIN TO FUSION

- From the Okta Dashboard, click the **Fusion** tile to launch the application.
- Enter your User ID which will be your firstname.lastname and then your Password



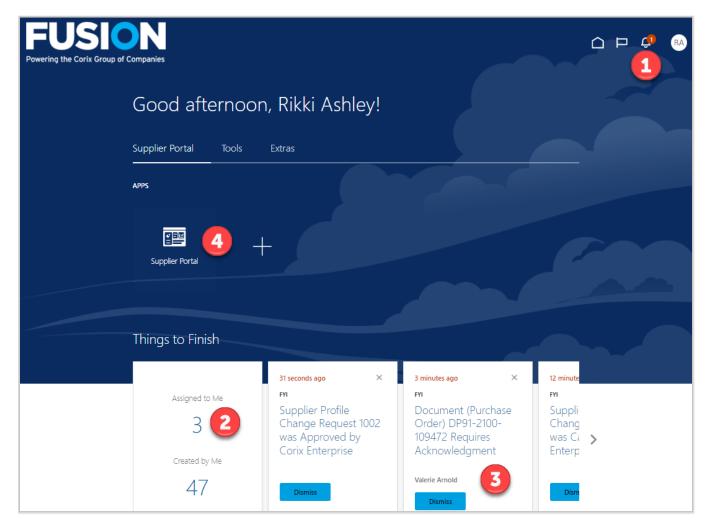
 Once logged into the Supplier Portal, review any new notifications, and then click on the Supplier Portal tile to access your dashboard.





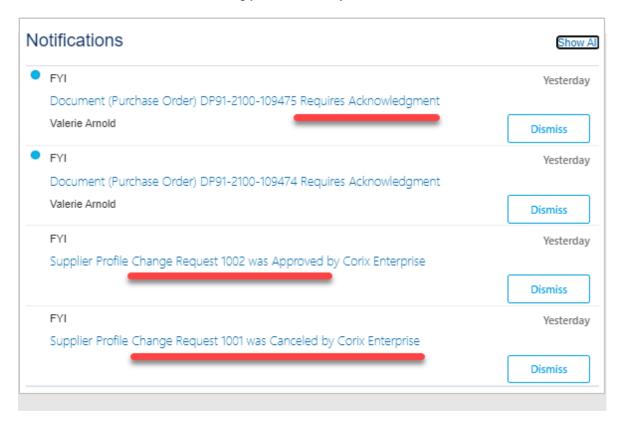
NOTIFICATION METHODS

- Whenever there is any activity that happens to your Supplier Portal, you will be notified via an Email Notification as well as a variety of notifications within Fusion.
- There are four ways to find Purchase Orders waiting to be processed.
 - 1. Bell Alerts
 - 2. Things to Finish (Assigned to Me)
 - 3. FYI cards across the bottom of the screen
 - 4. Clicking on Supplier Portal tile, accessing Requiring Attention tile (Orders to Acknowledge)
- Clicking on any the above methods will take you to the orders.

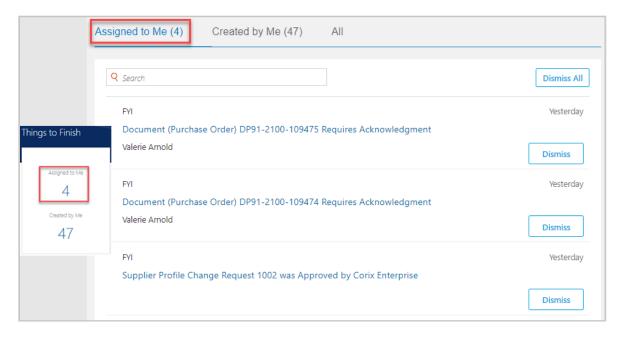




Click Bell Alert Notifications to view any new activity to your portal. Click hyperlink to open applicable notification and deal with it accordingly. Otherwise, you can click Dismiss to remove from the list.

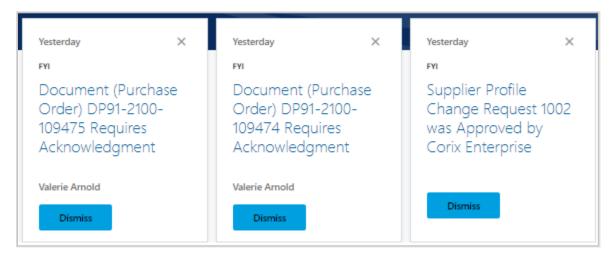


• Things to Finish Assigned to Me 2 is another way to view notifications like explained above.

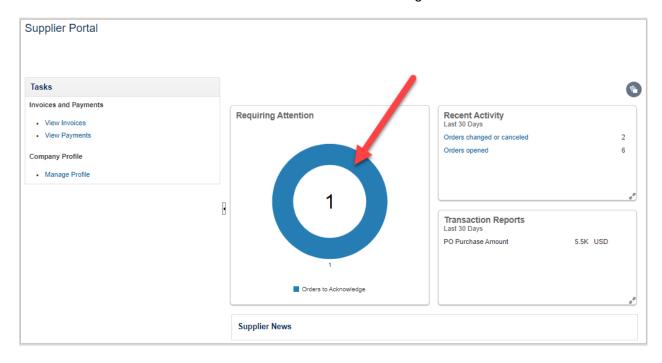




Also, you can access the Purchase Order by clicking directly on the FYI card



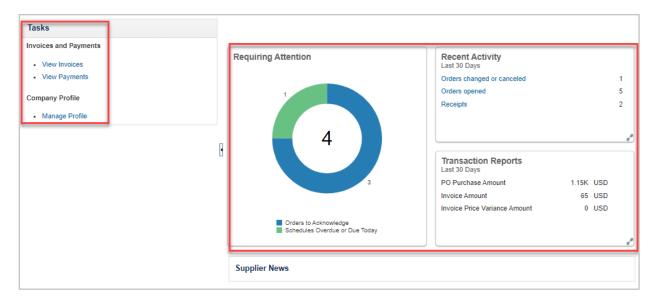
• From the Main Supplier Portal screen, click on **Supplier Portal** . You will get the screen below. When you click inside the blue ring **Requiring Attention**, you will get the list of orders that require your attention. Please note that the same *Purchase Orders* are accessible using all four methods.





SUPPLIER DASHBOARD

- On the left-hand side, you will find all the tasks and activities available in the Supplier Portal.
- On the right-hand side, you will find information about *Purchase Orders* that need acknowledging; Recent
 Activity for Orders that have been opened, changed or cancelled, as well as record of goods that have
 been received; and Transactional Reports show total purchase amounts and invoicing.



• Discussion about the features of this Supplier Dashboard will covered further in this guide.

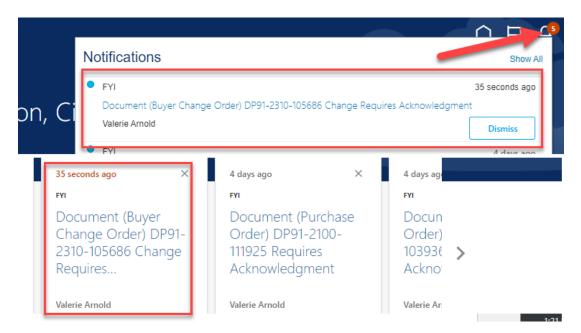


ACKNOWLEDGE PURCHASE ORDERS

- When a Buyer creates a net new Purchase Order for your company, you must Acknowledge the Purchase Order and either Accept it or Reject it. There are three places you can Acknowledge a Purchase Order
 - 1. From the **Bell Notification**:
 - 2. From the FYI Card; or
 - 3. From the **Requiring Attention** infolet in the *Supplier Dashboard*

ACKNOWLEDGE FROM BELL NOTIFICATION OR FYI CARD

Click the notification's Link.



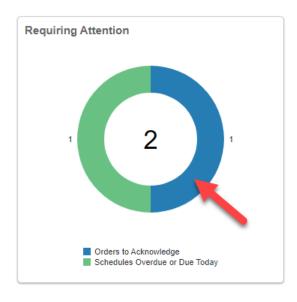
Then select Review and Acknowledge link under Recommended Actions.



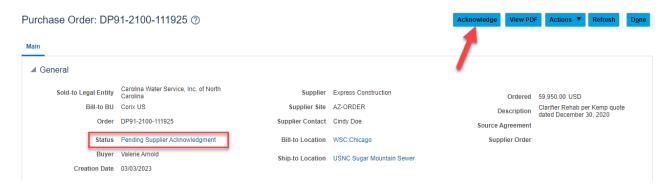


ACKNOWLEDGE FROM WITHIN THE SUPPLIER PORTAL

Click the blue data series within the Requiring Attention infolet.

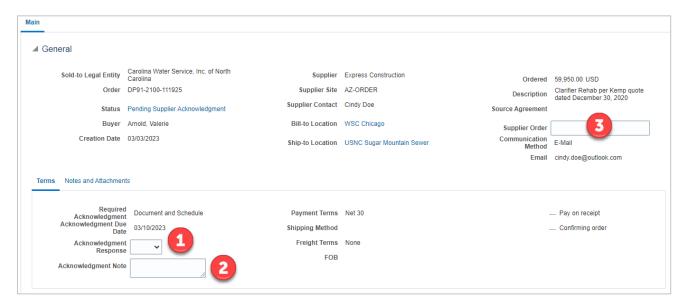


- If more than one *Purchase Order* is requiring acknowledgment, click *Purchase Order* link to open.
- The status of the *Purchase Order* indicates that it is **Pending Supplier Acknowledgment**. Click the **Acknowledge** button.





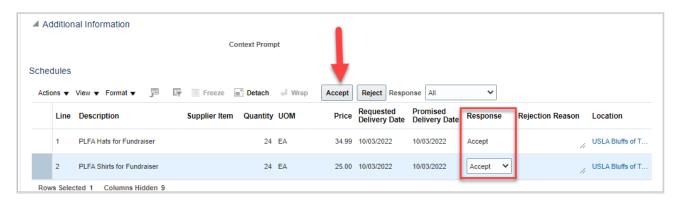
Complete the following three fields: Acknowledgment Response = Accept or Reject; Acknowledgment
Note = required to submit; and Supplier Order = optional.



- Now that you have Acknowledged the Purchase Order, you must Accept or Reject the goods or services being requested before Submitting the Purchase Order.
- Regardless of if you are Accepting or Rejecting the Purchase Order, you must still Accept or Reject
 each of the line items in the Order as discussed below.

ACCEPT GOODS AND/OR SERVICES

Select applicable line and click Accept button.





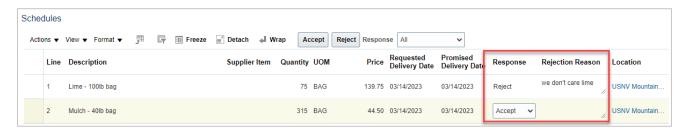
REJECT GOODS AND/OR SERVICES

Select applicable line and click Reject button. Please also provide a Rejection Reason.



ACCEPT AND REJECT GOODS AND/OR SERVICES ON SAME ORDER

You can Reject and Accept lines on the same Purchase Order.



SUBMIT AN ACKNOWLEDGED PURCHASE ORDER

- Once you have Acknowledged the *Purchase Order* and responded to each line item, click **Submit**.
 Depending on what you selected will determine what you see next:
- Order and Lines all accepted.



Order and Lines all rejected.





• Order accepted, but one or more lines rejected.





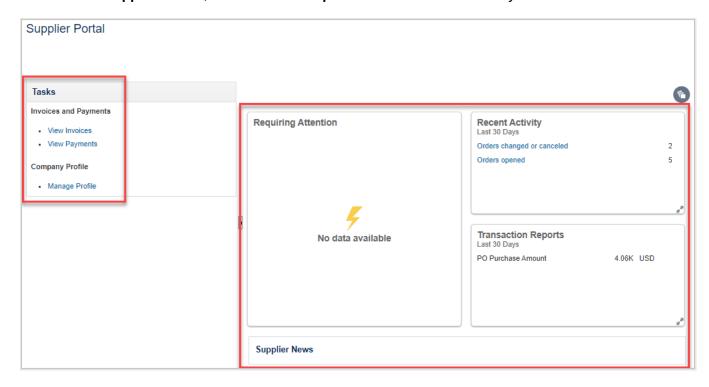
PLEASE NOTE:

Rejected orders do not appear as Open, Changed, or Cancelled.



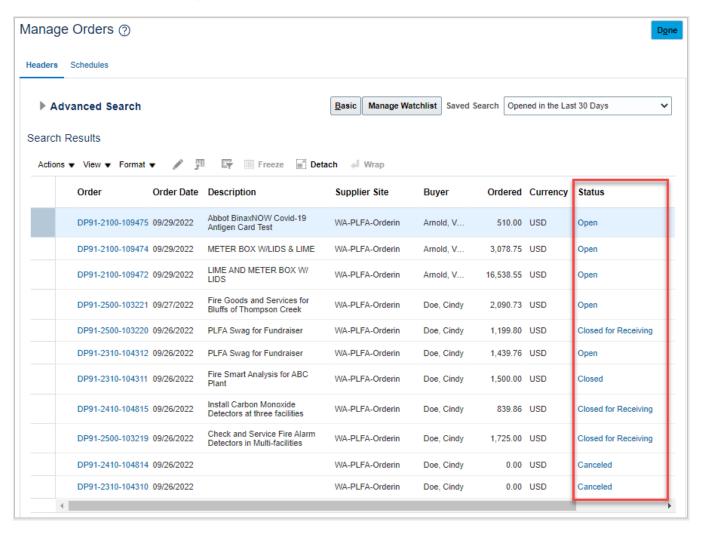
OPEN PURCHASE ORDERS

• From the Supplier Portal, click on Orders Opened from the Recent Activity Infolet





You are now in the Manage Orders list. To open an order, click on the order's link:



STATUS MEANINGS

- **Open** the *Purchase Order* is for Goods and there are still outstanding receipts before an invoice will be paid.
- Closed for Receiving either the Purchase Order is for a Service, so no goods are waiting to be received; or all Goods have been received and are now awaiting to be invoiced. See Order Life Cycle section for information on reviewing receipts and invoices to a Purchase Order.
- Closed the Purchase Order has been fully received (if Goods) and fully invoiced so balance owing
 is zero; or the Requisitioner/Buyer has manually closed so no other shipments and/or invoices will be
 accepted against this Purchase Order.
- Canceled Purchase Order has been canceled, do not process the order.



CHANGE ORDERS

Change Orders can be created either by the Buyer @ Corix Group of Companies or the Supplier.
 In either scenario, the Purchase Order number does not change, it simply has the Change Order number displayed at the end of it.

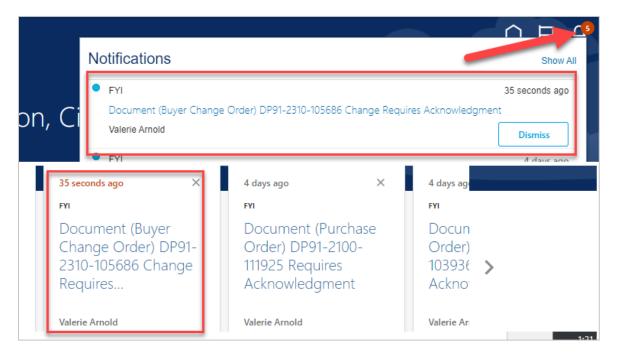


 You can access these Change Orders from the Recent Activity Infolet in the Orders Changed or Canceled link.

CORIX GROUP OF COMPANIES CREATES CHANGE ORDER

NOTE: Change Orders can only be acknowledged from the Bell Notification or FYI Card.

- When the Corix Group of Companies initiates a *Change Order*, then the Supplier must **acknowledge** this *Change Order*.
- To acknowledge the Change Order, you must access this Change Order either from the Bell Notification
 or from the FYI Card. In either case, click the applicable Link.

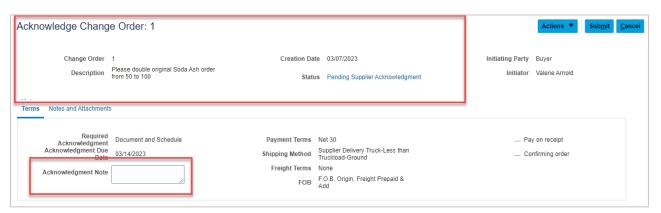




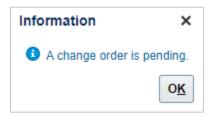
Then click Review and Acknowledge.



Add a new Acknowledgement Note.

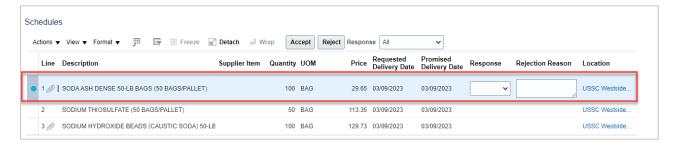


• Next you will see a **blue dot** beside the line item(s) that have been changed. If you click the **blue dot**, you will see the following:





Either Accept or Reject the change(s).

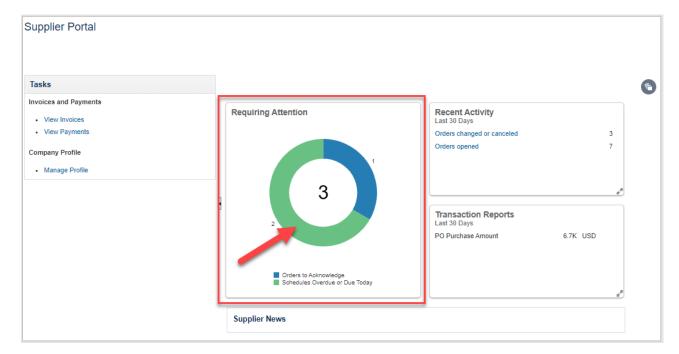


• Finally, click Submit then OK.

SUPPLIER CREATES CHANGE ORDER

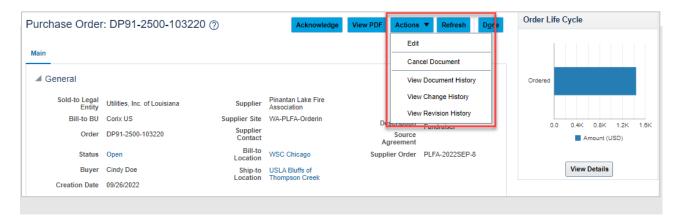
- Your desktop is a great place to check throughout the day because it will alert you to urgent issues, like Schedules Overdue or Due Today.
- Clicking inside the green pie-chart area will take you directly to the Schedule Overdue or Due Today

 Purchase Order that requires your attention.
- To correct a *Purchase Order* for delivery dates, price, or quantity, you will need to edit the *Purchase Order* which creates a *Change Order* from your end.

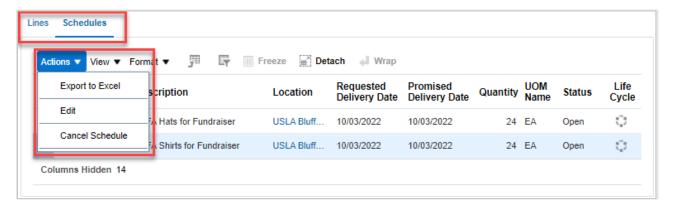




To edit the Purchase Order, select Edit from the Actions drop-down box at the top of the Purchase Order.



• Or you can select **Actions > Edit** within the **Lines and Schedules** section of the *Purchase Order*.

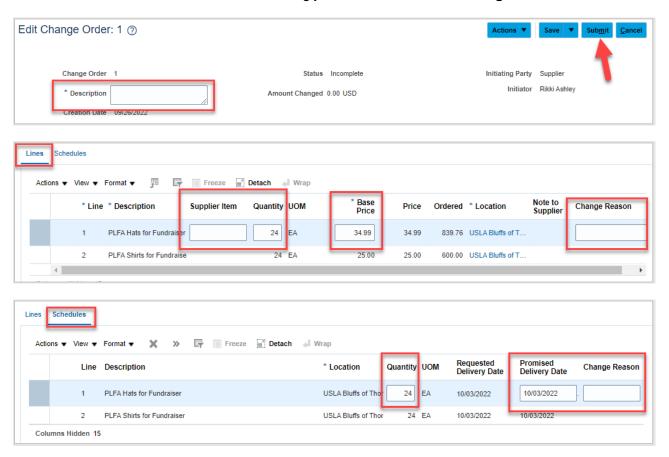


• You will get a Warning message that you are about to create a Change Order. Click Yes to proceed.





 You are now in the Edit Change Order: X screen. Enter a reason in the Description field and update the Lines and/or Schedules sections accordingly. Be sure to include a Change Reason.



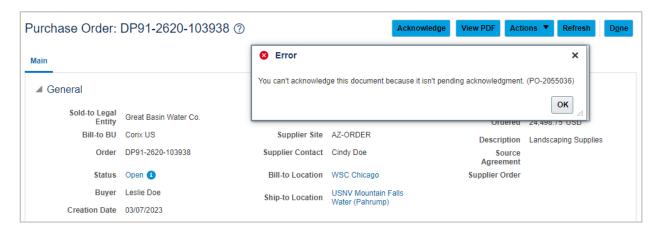
Click Submit.





WHY CANNOT I NOT ACKNOWLEDGE A CHANGE ORDER?

• If you try to acknowledge a *Change Order* from the **Pending Acknowledgment List** in the *Supplier Portal*, you will see the following screen shot that displays the status of **Open** with a blue dot beside it. If you try to click **Acknowledge**, you will receive the following error message. Click **OK** and go the *Bell Notification* or *FYI Card* to **Review and Acknowledge** the *Change Order*.





WHERE DO I FIND CHANGE ORDERS?

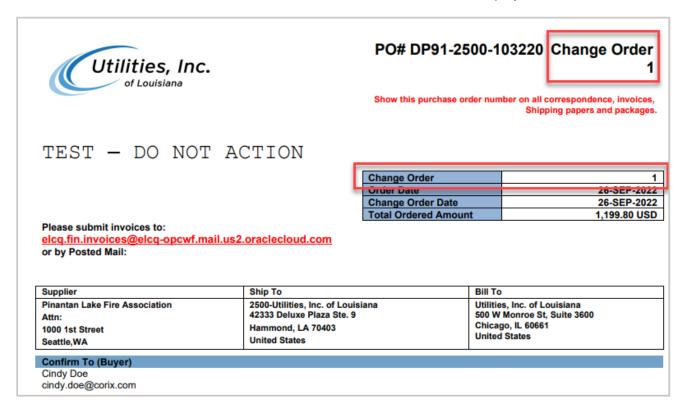
Change Orders are found in the Orders changed or canceled link.



- Click the **Orders changed or canceled** link and select applicable *Purchase Order*. The **Status** should indicate that the *Purchase Order* is **Open**.
- Click the View PDF button in top right corner.



• This will download the Purchase Order. Click PDF in bottom left corner to display.

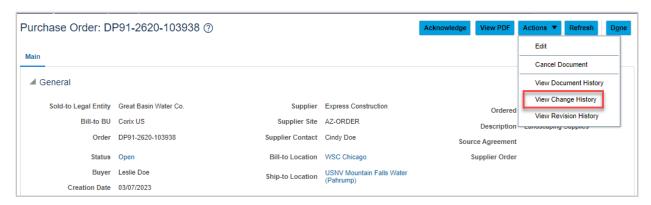


 Review and update your records accordingly. If there are any issues with fulfilling this Change Order, please reach out to the Buyer.



How Do I VIEW THE CHANGE ORDER HISTORY?

Open applicable Purchase Order and from the Actions menu, select View Change History.



You will see a list of Change Orders. Click applicable Description to receive further details.

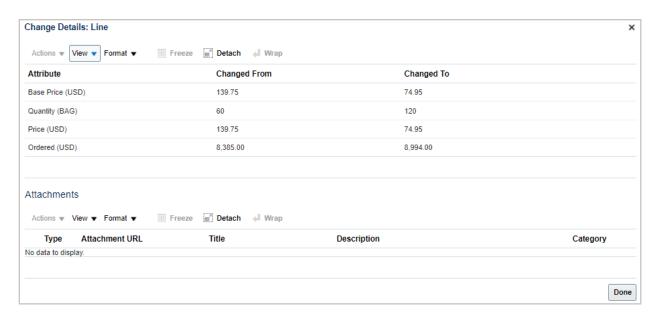


Click **Details** icon beside line with the **blue dot**.





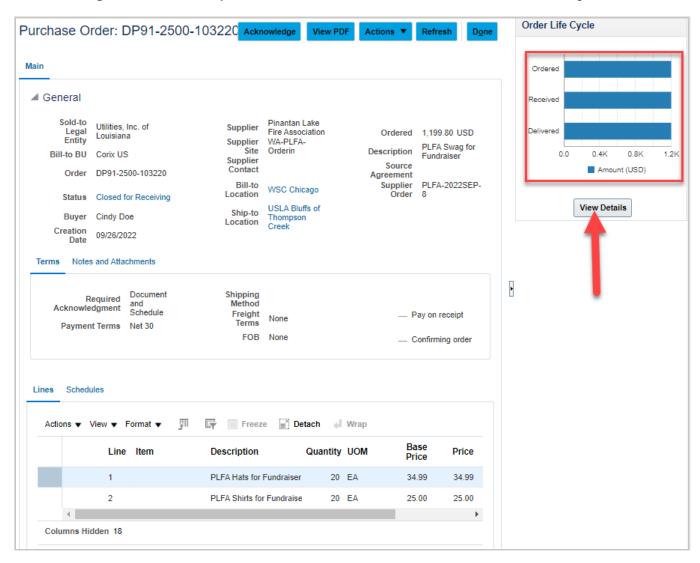
• Click **Done** after review.





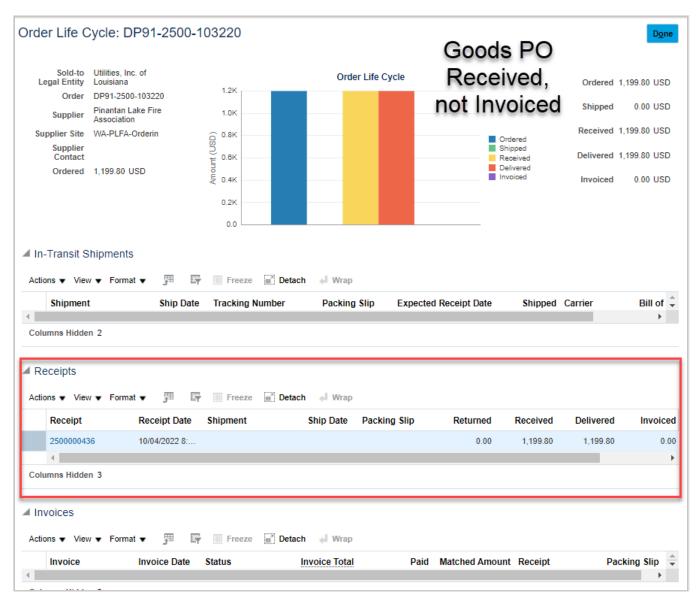
ORDER LIFE CYCLE

- The Order Life Cycle is where you can view activity such as receipts and invoices that have been applied to a Purchase Order.
- Only Purchase Orders for Goods will show any receipt activity. Purchase Orders for Services
 immediately are flagged as Closed for Receiving as there is nothing to receive.
- Once a Goods Purchase Orders has been fully received, its' status will change to Closed for Receiving. The Order Life Cycle chart will show that what was ordered has been fulling received

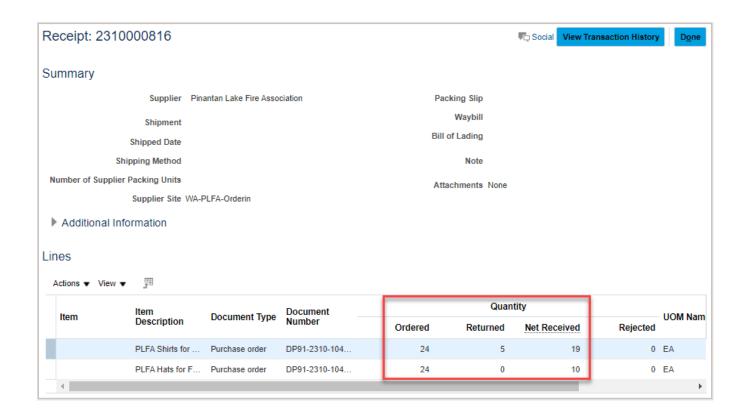




This example of an Order Life Cycle is for a Goods PO that has been fully received, but not invoiced.
 Click Receipts link to view details (see next page).

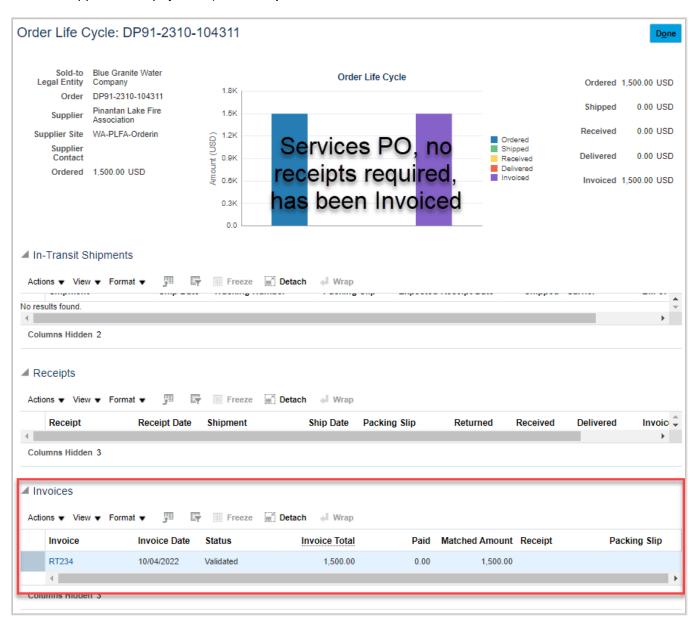








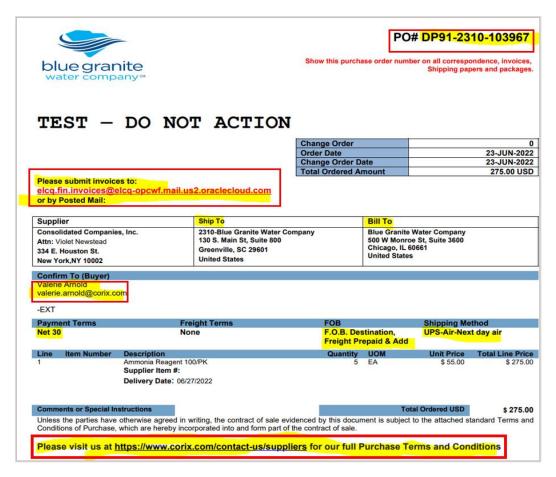
 This example of an Order Life Cycle is for a Services PO that has had the invoiced processed and has been approved for payment (validated).





SUBMITTING AN INVOICE

- The Purchase Order provides the information of how to submit your invoice.
 - Although invoices may be submitted via postal mail, our preferred method of receiving invoices is via email at elcq.fin.invoices@elcq-opcwf.mail.us2.oraclecloud.com
 - When sending invoices via postal mail, please send them to our Bill-To address at 500 W Monroe Street, Suite 3600, Chicago IL 60661. Please note that the Ship-To and Bill-To addresses may be different.
- Looking at the PO, you will see in the upper right-hand corner the PO#. Below are the PO# instructions to reference this number on all correspondence, invoices, shipping papers, and packages.
- The Buyer will receive order acknowledgments through the Supplier Portal. Please get in touch with the Buyer via the email address on the PO for assistance with any other issues or concerns.
- You will find Payment Terms, FOB shipping instructions, and Shipping Method instructions in the body of the PO. Comments and Special Instructions, if any, will be found in the lower portion of the PO.
- Please visit us at https://www.corix.com/contact-us/suppliers for our full Purchase Terms and Conditions.





TRANSACTION REPORTS

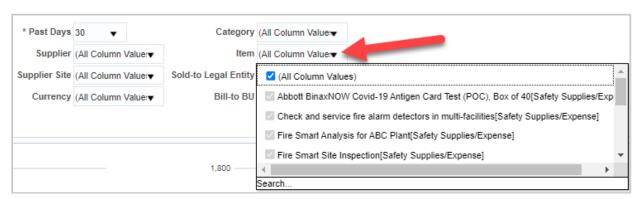
Click the Transaction Reports heading in Infolet in the Supplier Portal.



Hover over bar chart items to view totals.



Select down arrows from filter areas to refine the reports.





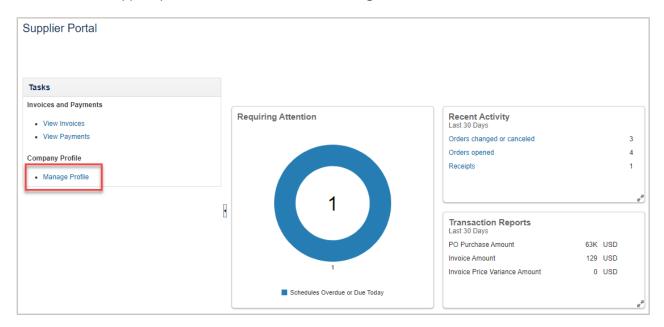
MANAGE SUPPLIER PROFILE

- Please ensure that your information is current and accurate, which helps to ensure prompt payment for any invoices received.
- Ensure any past employees have their access removed in the Contacts tab. This will need to be done
 by the "Administrative User". New employees can also be added in here. This is done from the Actions
 button. A user cannot delete themselves from the contact list.
- Once in edit mode, a Change Description field will display at the top of the screen to record details
 of the change. This is required to be completed as all updates will need to be approved by Corix.
- Once all updates have been made, click on the Review Changes button to validate the information entered. Click on Save or Save and Close, to save changes, but a change request will not be sent until you Review Changes and then Submit.
- Alternatively, click on Delete Change Request to cancel out any updates made.

Please Note:

Bank account information will need to be verified by the Finance team to prevent security breaches and fraud. Please email the Finance team at APqueries@Corix.com with any bank account-related queries.

- 1. This process starts from the home page of the *Supplier Portal*.
- 2. To access the supplier profile information, click on Manage Profile.





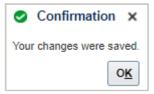
3. Use the tabs along the top to navigate to different sections of information to view and/or update as required. To update the details displayed on screen, click **Edit**.



4. You are prompted with this warning. Answer accordingly.

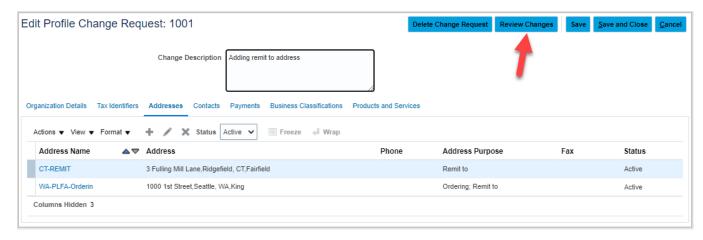


5. Update information as required. If you select **Save and Close**, request not submitted to Corix.



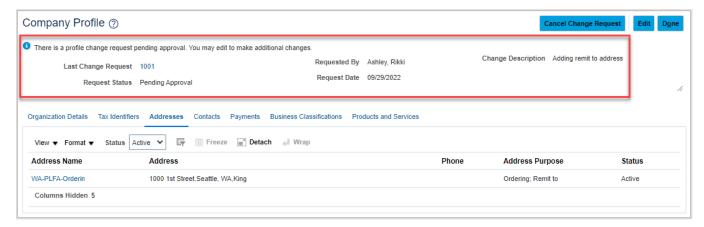


6. You must click **Review Changes** first and then you can **Submit**.





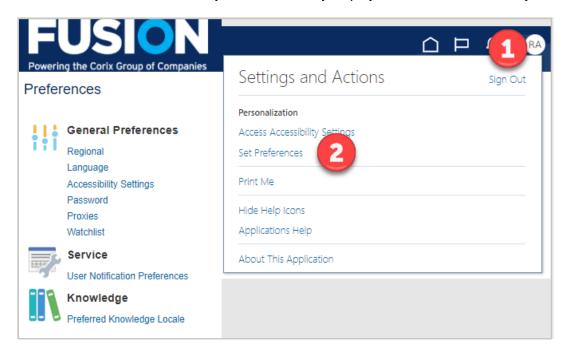






USER PREFERENCES

• You will want to review the **Regional** settings for your profile. These Regional settings allow you to determine the date format; how you want currency displayed; and what time zone you are in.





FURTHER HELP

For further help and clarification, please contact Corix Procurement team at procurement.queries@Corix.com

RELATED DOCUMENTS

- US Supplier Terms and Conditions
- Supplier Code of Conduct

